

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Janaki Kumar
Serial No. :
Filed : February 12, 2004
Title : RULE PREVIEWING

Art Unit : Unknown
Examiner : Unknown

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

Applicant submits the references listed on the attached form PTO-1449.

This statement is being filed with the application. Accordingly, only copies of foreign patent documents and non-patent literature are enclosed. Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: Feb. 12, 2004



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Substitute Form PTO-1449 (Modified) Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13906-172001	Application No. N/A
	Applicant Janaki Kumar		
	Filing Date	Group Art Unit N/A	

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	6,249,807	06/19/2001	Shaw et al.			
	AB	6,282,565	08/02/2001	Shaw et al.			

Foreign Patent Documents or Published Foreign Patent Applications								
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AC							

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
	AD	"CRM Systems Section" <u>CRMBuyer Magazine</u> , obtained at http://www.crmbuyer.com/perl/story/20690.html , printed from the Internet on November 17, 2003.
	AE	Starmanns, "Rule-Based Personalization in mySAP CRM E-Commerce", <u>SAP AG</u> , document undated, 78 pages.

Examiner Signature	Date Considered
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	